

Oklahoma 9-1-1 OTA Update



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Topics for Today



- ▶ Oklahoma 911 update
- ▶ FCC order (PS Docket No. 21-479)
- ▶ New State Administrative Rules

Oklahoma 911 update



▶ **Cyber Security Position (Federal Grant)**

- ▶ Initial 15 cyber assessments
- ▶ Cyber Security policy has been approved and released

▶ **Mandatory Training**

- ▶ Virtual Academy
- ▶ 1600 - 911 call taker users
- ▶ 794 has taken the mandatory 40-hour course
- ▶ 876 taken the Telecommunicator CPR (EMS Only)

Oklahoma 988 update



- ▶ 988
 - ▶ Georouting of wireless 988 calls (FCC order 24-111)
 - ▶ Adopted Oct 2024
 - ▶ 30 days for nationwide providers
 - ▶ 24 months for non-nationwide providers
 - ▶ Geo-routing of text to 988 calls (FCC order 25-42)
 - ▶ Adopted July 2025
 - ▶ 18 months for nationwide providers
 - ▶ 24 months for non-nationwide providers
- ▶ 988-911 liaison (Federal Grant)
 - ▶ Works with each of the 126 911 centers to create policies to work with 988.
 - ▶ 12 partnerships and over a dozen more in the pipeline.

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Next Generation 911 Oklahoma update



- ▶ Hired a Consultant (MCP)
- ▶ Revise the State NG911 Strategic plan (Complete by end of 2024)
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- ▶ Main revisions is Cyber, Local Software, and GIS
- ▶ Develop RFP for NG911 (First quarter 2025)
- ▶ **RFP released on July 14th, 2025. Due September 25th, 2025**
- ▶ Selection before end of 2025
- ▶ Deploy in 2026

FCC order PS Docket No. 21-479



- ▶ The FCC Report and Order will require OSPs to transition to NG9-1-1 in two phases in response to a request by a state or local 9-1-1 authority:
- ▶ Phase 1 – OSPs must deliver 9-1-1 traffic in IP-based Session Initiation Protocol (SIP) format to one or more in-state delivery points designated by the 9-1-1 authority.
- ▶ Phase 2 – OSPs must deliver 9-1-1 traffic to one or more in-state designated delivery points in an IP-based SIP format that supports routing, caller location, and transmission of emergency information in accordance with NG9-1-1 commonly accepted standards.

FCC order timeline for compliance



- ▶ Phase 1 from date notified
 - ▶ OSP's will have 6 months
 - ▶ RLECS will have 12 months
- ▶ Phase 2 from date notified
 - ▶ OSP's will have an additional 6 months
 - ▶ RLECS will have an additional 1 year

New OK911MA Rules



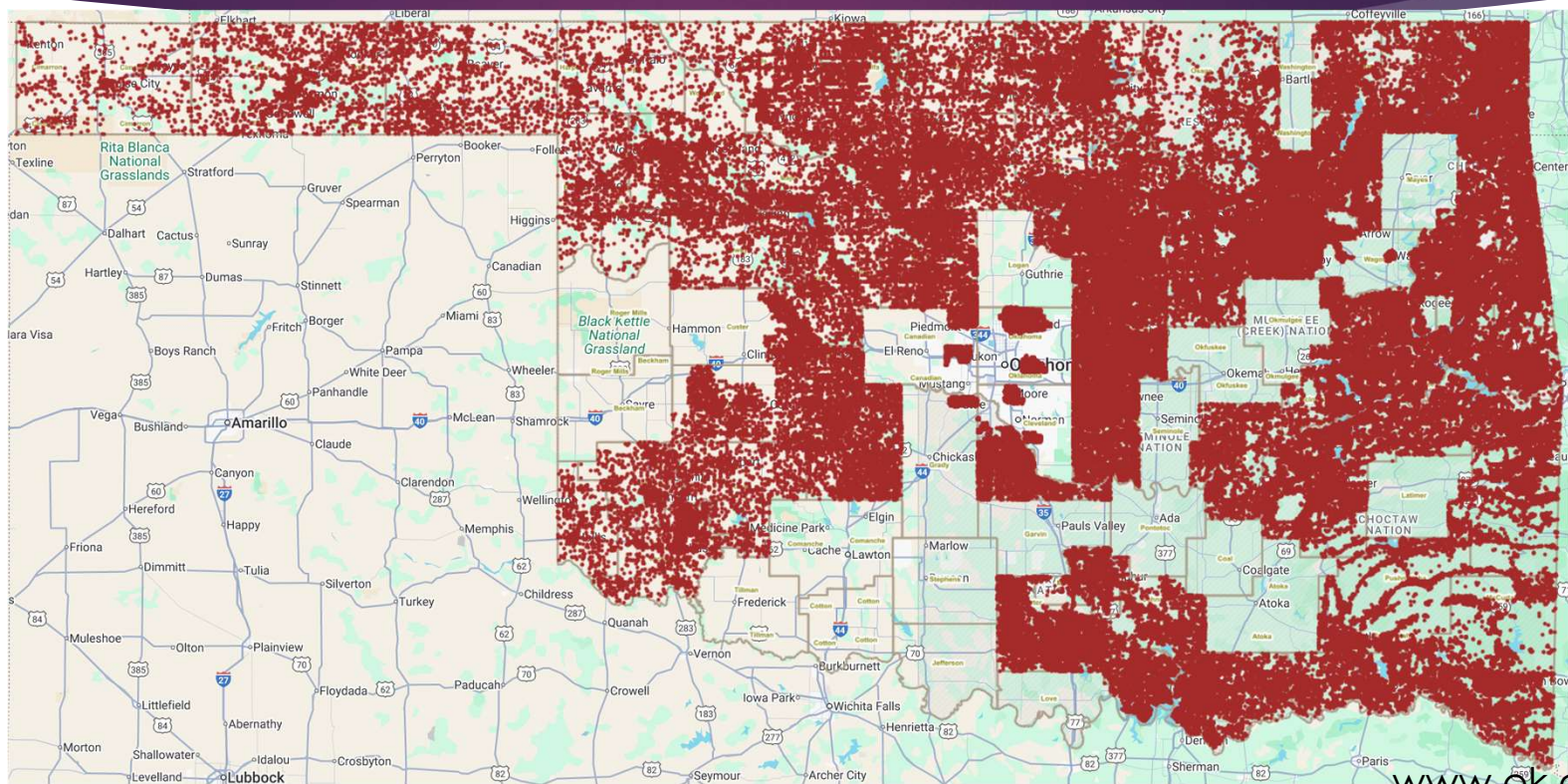
- ▶ All 4 of the new sections have a mandate **and the State can escrow funding if the local PSAP does not comply.**
- ▶ 145:15-11-1 “**911 Operational Requirements**”
 - ▶ Mandated training
 - ▶ Basic Telecommunicator training
 - ▶ T-CPR

New OK911MA Rules



- ▶ 145: 15-11-2 “**911 Geographic Information System (GIS)**”
 - ▶ State provides the Standard, toolkit, and repository
 - ▶ Locals must:
 - ▶ Mitigate their GIS data to meet the State Standard (98%)
 - ▶ Upload to the State repository (min of quarterly updates)
 - ▶ Keep GIS data current with other 911 programs

NG911 addressing



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New OK911MA Rules



- ▶ 145:15-11-3 “**Next Generation 9-1-1 Services (NG9-1-1)**”
 - ▶ Agency’s not on the States system
 - ▶ State will coordinate interoperability between systems in and out of the State.
 - ▶ Local PSAPs must comply with the Cybersecurity policy
 - ▶ Call Handling equipment must meet requirements in the State Strategic plan.

New OK911MA Rules



▶ 145:15-11-4 “9-1-1 Call routing and responder requirements”

▶ Local PSAP must:

- ▶ respond to wireless routing sheets
- ▶ Investigate routing issues
- ▶ Maintain MSAG and GeoMSAG
- ▶ Maintain GIS layers for NG911
- ▶ Maintain Emergency Service Zones (formerly Emergency Service Number)

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Questions??



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